

# TWFG Online Privacy Policy

In the course of conducting business, TWFG collects personal information about you and your clients in order to provide products and services to you and your clients. Accordingly, TWFG has established policies, procedures and a variety of system security measures that are designed to help protect the privacy of your and your clients' information.

## What information does TWFG collect?

TWFG collects the personal information about you or your clients that you provide through applications, underwriting forms or any other interactions you may have with TWFG or its affiliated partners. TWFG also collects personal information about you or your clients from credit reporting agencies and other non-affiliate third parties in connection with the sale of our products to you.

TWFG will collect personal information only in accordance with applicable laws or regulations or in response to your request for a product or service from us.

## How does TWFG protect your information?

TWFG maintains physical, electronic, and procedural safeguards designed to protect your and your clients' personal information. Only authorized employees, insurance agents and administrators are permitted to have access to that information.

To help prevent unwarranted disclosure of your and your clients' personal information, and to secure that information from theft, TWFG utilizes secure computer networks. Access is restricted to those individuals who need to use that information to provide products or services to you or your client.

## How do non-affiliates protect your information?

TWFG expects all non-affiliated third parties that serve you and your clients on behalf of TWFG to adhere to TWFG's privacy policy. Those non-affiliates are legally bound to use the personal information that TWFG provides only for the purposes for which it was provided, and not to disclose it or use it in any other way. Those non-affiliates are also subject to, and governed by, federal and state privacy laws and regulations. TWFG is not responsible for the misuse of personal information that it provides by those non-affiliates.

## Online Privacy Policy Only

This online privacy policy applies only to information collected through this website and its integrated services. This online privacy policy does not apply to information collected offline.

## Your Consent

By using this website, you consent to having TWFG and its partners use your and your clients' personal information as described in this notice.

## Changes to our Privacy Policy

If TWFG decides to change our privacy policy, changes will be posted on this page.

## Contacting Us

If there are any questions regarding this privacy policy you may contact us using the information below.

<http://twfg.com>  
1201 Lake Woodlands Drive  
The Woodlands, TX 77380  
United States  
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(281) 367-3424

This online privacy policy notice was last updated on 04/02/2013.